

## WHAT DATA DO WE COLLECT?

This website collects personal data to power our site analytics, including:

- Information about your browser, network, and device.
- Web pages you visited prior to coming to this website.
- Your IP address.

This information may also include details about your use of this website, including:

- Clicks
- Internal links
- Pages visited
- Scrolling
- Searches
- Timestamps

RLH Equine Dental Services (“**RLH**” or “**we**”) share this information with Wix.com to learn about site traffic and activity.

## HOW DO WE COLLECT YOUR DATA?

We collect data and process data when you use or view our website via cookies. We also collect data when you contact us through our website. As part of that process, we collect personal information that you give us such as your name, address and email address.

## HOW WILL WE USE YOUR DATA?

RLH collects your data so that we can monitor how our site is doing and so that we may contact you as and when is appropriate in accordance with our services.

## WHAT ARE YOUR DATA PROTECTION RIGHTS?

RLH would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access.** You have the right to request RLH for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification.** You have the right to request that RLH correct any information you believe is inaccurate. You also have the right to request RLH to complete information you believe is incomplete.

**The right to be erased.** You have the right to request that RLH erase your personal data, under certain conditions.

**The right to restrict processing.** You have the right to request that RLH restrict the processing of your personal data, under certain conditions.

**The right to object to processing.** You have the right to object to RLH’s processing of your personal data, under certain conditions.

**The right to data portability.** You have the right to request that RLH transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us:

By email: [rebecca@theequinedentaltechnician.com](mailto:rebecca@theequinedentaltechnician.com)

By phone: 07974764661

## WHAT ARE COOKIES?

Cookies are small pieces of data that websites store on a device. Cookies can improve your visitors’ browsing experience because they help websites remember preferences and understand how people use different features.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## HOW DO WE USE COOKIES?

Functional and essential cookies are always used to allow wix.com, our hosting platform, to securely serve this website to you.

Listed below are the cookies that wix.com places on our website through which we collect data.

Cookie Name	Purpose	Duration	Cookie Type
XSRF-TOKEN	Used for security reasons	Session	Essential
hs	Used for security reasons	Session	Essential
svSession	Used in connection with user login	2 years	Essential
SSR-caching	Used to indicate the system from which the site was rendered	1 minute	Essential
_wixCIDX	Used for system monitoring/debugging	3 months	Essential
_wix_browser_sess	Used for system monitoring/debugging	session	Essential
consent-policy	Used for cookie banner parameters	12 months	Essential
smSession	Used to identify logged in site members	Session	Essential
TS*	Used for security and anti-fraud reasons	Session	Essential

bSession	Used for system effectiveness measurement	30 minutes	Essential
fedops.logger.sessionId	Used for stability/effectiveness measurement	12 months	Essential
wixLanguage	Used on multilingual websites to save user language preference	12 months	Functional

## HOW TO MANAGE COOKIES

You can set your browser not to accept cookies, and [this website](#) tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## PRIVACY POLICIES OF OTHER WEBSITES

RLH website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## CHANGES TO OUR PRIVACY POLICY

RLH keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 1 November 2021.

## HOW TO CONTACT US

If you have any questions about RLH's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

By email: [rebecca@theequinedentaltechnician.com](mailto:rebecca@theequinedentaltechnician.com)

By phone: 07974764661

## HOW TO CONTACT THE APPROPRIATE AUTHORITY

Should you wish to report a complaint or if you feel that RLH has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: [dataprotectionfee@ico.org.uk](mailto:dataprotectionfee@ico.org.uk)